



Congratulations

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You have successfully completed a one-hour online learning module about teach-back (teachback.org). This module outlined the principles of teach-back, and provided strategies and examples of how teach-back can be applied in day-to-day practice.

As part of this course you participated in several interactive activities that demonstrated key components of teach-back. Learning objectives for the module were as follows:

1. Explain the value of teach-back as a person-centred approach for improving client experiences and outcomes
2. Define the teach-back method and the key components for effectively using it with someone
3. State your willingness to use teach-back in your interpersonal exchanges with people
4. Provide concrete examples of where you might use it in your day-to-day practice

